

Dear Commissioners:

Stop hidden phone fees so I can truly compare prices of phone services. I support the petition filed by the National Association of State Utility Consumer Advocates and endorsed by other consumer advocacy organizations. CG Docket No. 04-208, Petition for Declaratory Ruling Regarding Truth-In-Billing and Billing Format, is long overdue.

Phone bills should be truthful and easy to understand.

Dear sir/maam:

I know that you were indeed aware that this out cry was a long time coming. My basic telephone bill starts at 49.00 dollars and end up as 75.00 after all the taxes and extra fees are added on. Not only are the prices going up, but so are the different type of fees that are being created. They are already talks of receiving all your calls via the internet in real time. Well just how much will our telephone bills be then, and how many more other fees will be added on to our telephone bills as a result of this?? Please force the telephone companies to not only explain what is the reason for all these extra fees but to also give us advance warning of increases in fees and of up coming additional fees and the reason for the additional fees. Thank you all.

Because this practice is tolerated by the FCC, long distance and wireless phone companies are able to hide the true cost of service. These add-ons make the advertised price of service significantly less than the amount of the check I have to write each month to pay the bill. Competition will not work if consumers cannot accurately compare prices when shopping for service.

Many states are stepping up to address this problem. They should be allowed to proceed. However, the FCC shouldn't shirk its responsibility, nor limit states from doing more.

The FCC should immediately grant the NASUCA petition to investigate billing practices, and prohibit phone and wireless companies from imposing separate monthly fees, line items or surcharges unless expressly mandated by law or the charge is expressly authorized by a governmental authority.